



Mr. Robin Seils

Market Leader
Tuff-N-Nuff Rockshield
Greenstreak, Inc.
via email: RSeils@greenstreak.com

Dear Robin,

Otis Eastern Service, Inc. recently completed construction of the *Empire Connector* pipeline project (approx. 80 miles of 24" pipe through the New York Finger Lakes Region) for which Tuff-N-Nuff was the specified rock shield.

As anticipated, the product delivered to us met and exceeded both our own and the inspectors' expectations, product quality was consistent throughout the job, and our experience with UPSCO was very favorable.

Greenstreak Customer Service, however, was the most notable component of our Tuff-N-Nuff experience. Their responsiveness to our needs, ability to expedite when required, communication and planning information, logistical coordination, and general support enabled us to maintain production and avoid delays while minimizing the amount of jobsite inventory.

In summary, we enjoyed a quality product, great service, and a profitable experience with Tuff-N-Nuff.

Sincerely,

Randy Shayler

R. M. Shayler
Director, Resource Mgt

[Short video of Lowering in of TNN](#)